

# SERVICE MANUAL

BACKHOE LOADER  
**4CX Pilingmaster**

EN - 9813/8100 - ISSUE 1 - 06/2017

This manual contains original instructions, verified by the manufacturer (or their authorized representative).

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## Foreword

### The Operator's Manual



You and others can be killed or seriously injured if you operate or maintain the machine without first studying the Operator's Manual. You must understand and follow the instructions in the Operator's Manual. If you do not understand anything, ask your employer or JCB dealer to explain it.

Do not operate the machine without an Operator's Manual, or if there is anything on the machine you do not understand.

Treat the Operator's Manual as part of the machine. Keep it clean and in good condition. Replace the Operator's Manual immediately if it is lost, damaged or becomes unreadable.

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### **Acronyms Glossary**

FOPS      Falling Object Protective Structure  
ROPS      Roll-Over Protective Structure



## 03 - Safety

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## **03 - Safety - Yours and Others**

### **Introduction**

All machinery can be hazardous. When a machine is correctly operated and maintained, it is a safe machine to work with. When it is carelessly operated or poorly maintained it can become a danger to you (the operator) and others.

In this manual and on the machine you will find warning messages, read and understand them. They inform you of potential hazards and how to avoid them. If you do not fully understand the warning messages, ask your employer or JCB dealer to explain them.

Safety is not just a matter of responding to the warnings. All the time you are working on or with the machine you must be thinking of what hazards there might be and how to avoid them.

Do not work with the machine until you are sure that you can control it.

Do not start any work until you are sure that you and those around you will be safe.

If you are not sure of anything, about the machine or the work, ask someone who knows. Do not assume anything.

Remember:

- Be careful
- Be alert
- Be safe.

## 06 - Safety Warnings

### Introduction

In this manual and on the machine, there are safety notices. Each notice starts with a signal word. The signal word meanings are given below.

The signal word 'DANGER' indicates a hazardous situation which, if not avoided, will result in death or serious injury.

The signal word 'WARNING' indicates a hazardous situation which, if not avoided, could result in death or serious injury.

The signal word 'CAUTION' indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

The signal word 'Notice' indicates a hazardous situation which, if not avoided, could result in machine damage.

The safety alert system (shown) also helps to identify important safety messages in this manual and on the machine. When you see this symbol, be alert, your safety is involved, carefully read the message that follows, and inform other operators.

**Figure 1. The safety alert system**



## **09 - General Safety**

### **Introduction**

#### **Training**

To operate the machine safely you must know the machine and have the skill to use it. You must abide by all relevant laws, health and safety regulations that apply to the country you are operating in. The operator's manual instructs you on the machine, its controls and its safe operation; it is not a training manual. If you are a new operator, get yourself trained in the skills of using a machine before trying to work with it. If you don't, you will not do your job well, and you will be a danger to yourself and others. In some markets and for work on certain jobsites you may be required to have been trained and assessed in accordance with an operator competence scheme. Make sure that you and your machine comply with relevant local laws and jobsite requirements - it is your responsibility.

#### **Care and Alertness**

All the time you are working with or on the machine, take care and stay alert. Always be careful. Always be alert for hazards.

#### **Clothing**

You can be injured if you do not wear the correct clothing. Loose clothing can get caught in the machinery. Keep cuffs fastened. Do not wear a necktie or scarf. Keep long hair restrained. Remove rings, watches and personal jewellery.

#### **Alcohol and Drugs**

It is extremely dangerous to operate machinery when under the influence of alcohol or drugs. Do not consume alcoholic drinks or take drugs before or while operating the machine or attachments. Be aware of medicines which can cause drowsiness.

#### **Feeling Unwell**

Do not attempt to operate the machine if you are feeling unwell. By doing so you could be a danger to yourself and those you work with.

#### **Mobile Phones**

Switch off your mobile phone before entering an area with a potentially explosive atmosphere. Sparks in such an area could cause an explosion or fire resulting in death or serious injury.

Switch off and do not use your mobile phone when refuelling the machine.

#### **Lifting Equipment**

You can be injured if you use incorrect or faulty lifting equipment. You must identify the weight of the item to be lifted then choose lifting equipment that is strong enough and suitable for the job. Make sure that lifting equipment is in good condition and complies with all local regulations.

#### **Raised Equipment**

Never walk or work under raised equipment unless it is supported by a mechanical device. Equipment which is supported only by a hydraulic device can drop and injure you if the hydraulic system fails or if the control is operated (even with the engine stopped).

Make sure that no-one goes near the machine while you install or remove the mechanical device.

#### **Raised Machine**

Never position yourself or any part of your body under a raised machine which is not correctly supported. If the machine moves unexpectedly you could become trapped and suffer serious injury or be killed.

#### **Lightning**

Lightning can kill you. Do not use the machine if there is lightning in your area.

#### **Machine Modifications**

This machine is manufactured in compliance with prevailing legislative requirements. It must not be altered in any way which could affect or invalidate its compliance. For advice consult your JCB dealer.

## **12 - Maintenance Safety**

### **Introduction**

#### **Raised Machine**

Never position yourself or any part of your body under a raised machine which is not correctly supported. If the machine moves unexpectedly you could become trapped and suffer serious injury or be killed.

#### **Air Conditioning Maintenance**

The air conditioning system is a closed loop system and contains pressurised refrigerant. No part of the system should be disconnected until the system has been discharged by a refrigeration engineer or a suitably trained person. You can be severely frostbitten or injured by escaping refrigerant.

#### **Compressed Air**

Compressed air is dangerous. Wear personal protective equipment. Never point a compressed air jet at yourself or others.

#### **Springs**

Always wear personal protective equipment when dismantling assemblies containing components under pressure from springs. This will protect against eye injury from components accidentally flying out.

#### **Metal Splinters**

You can be injured by flying metal splinters when driving metal pins in or out. Use a soft faced hammer or copper drift to remove and install metal pins. Always wear personal protective equipment.

#### **Communications**

Bad communications can cause accidents. If two or more people are working on the machine, make sure each is aware of what the others are doing. Before starting the engine make sure the others are clear of the danger areas. Examples of danger areas are: the rotating blades and belt on the engine, the attachments and linkages, and anywhere beneath or behind the machine. People can be killed or injured if these precautions are not taken.

#### **Repairs**

If your machine does not function correctly in any way, get it repaired straight away. Neglect of necessary repairs could result in an accident or affect your health. Do not try to do repairs or any other type of maintenance work you do not understand. To avoid injury and/or damage get the work done by a specialist engineer.

#### **Hydraulic Pressure**

Hydraulic fluid at system pressure can injure you. Before connecting or removing any hydraulic hose, residual hydraulic pressure trapped in the service hose line must be vented. Make sure the hose service line has been vented before connecting or removing hoses. Make sure the engine cannot be started while the hoses are open.

#### **'O' rings, Seals and Gaskets**

Badly installed, damaged or rotted 'O' rings, seals and gaskets can cause leakages and possible accidents. Renew whenever disturbed unless otherwise instructed. Do not use Trichloroethane or paint thinners near 'O' rings and seals.

#### **Arc Welding**

To prevent the possibility of damage to electronic components, disconnect the battery and the alternator before arc-welding on the machine or attached implements.

If the machine is equipped with sensitive electrical equipment, i.e. amplifier drivers, electronic control units (ECUs), monitor displays, etc., then disconnect them before welding. Failure to disconnect the sensitive electrical equipment could result in irreparable damage to these components.

Parts of the machine are made from cast iron, welds on cast iron can weaken the structure and break. Do not weld cast iron. Do not connect the welder cable or apply any weld to any part of the engine.

Always connect the welder earth (ground) cable to the same component that is being welded to avoid damage to pivot pins, bearings and bushes. Attach the welder earth (ground) cable a distance from the part being welded no more than 0.6m.

#### **Counterweights**

Your machine may be installed with counterweights. They are extremely heavy. Do not attempt to remove them.

#### **Accumulators**

The accumulators contain hydraulic fluid and gas at high pressure. Prior to any work being carried out on systems incorporating accumulators, the system pressure must be discharged by a JCB dealer, as the sudden release of the hydraulic fluid or gas may cause serious injury or death.

#### **Hot Components**

Touching hot surfaces can burn skin. The engine and machine components will be hot after the unit has been running. Allow the engine and components to cool before servicing the unit.

#### **Soft Ground**

A machine can sink into soft ground. Never work under a machine on soft ground.

### **Working Under the Machine**

Make the machine safe before getting beneath it. Make sure that any attachments on the machine are correctly attached. Engage the park brake, remove the ignition key, disconnect the battery. If the machine has wheels use blocks to prevent unintentional movement.

### **Lifting the Machine**

Under no circumstances must the engine be run with the transmission in gear and only one driving wheel jacked clear of the ground, since the wheel on the ground will move the machine.

### **Chemicals**

Certain seals and gaskets (e.g. crankshaft oil seal) on JCB machines contain fluoroelastomeric materials such as Viton®, Fluorel™ and Technoflon®. Fluoroelastomeric materials subjected to high temperatures can produce highly corrosive hydrofluoric acid. This acid can severely burn. New fluoroelastomeric components at ambient temperature require no special safety precautions. Used fluoroelastomeric components whose temperatures have not exceeded 300°C (571.6°F) require no special safety precautions. If evidence of decomposition (e.g. charring) is found, refer to the next paragraph for safety instructions. Do not touch component or surrounding area. Used fluoroelastomeric components subjected to temperatures greater than 300°C (571.6°F) (e.g. engine fire) must be treated using the following safety procedure. Make sure that heavy duty gloves and special safety glasses are worn: Thoroughly wash contaminated area with 10% calcium hydroxide or other suitable alkali solution, if necessary use wire wool to remove burnt remains. Thoroughly wash contaminated area with detergent and water. Contain all removed material, gloves etc. used in this operation in sealed plastic bags and dispose of in accordance with Local Authority Regulations. Do not burn fluoroelastomeric materials.

### **Hydraulic Hoses**

Never re-use hydraulic hose end crimps or use reusable hose end crimps.

### **Personal Protective Equipment**

Use the appropriate personal protective equipment before performing maintenance on the machine, otherwise you could be injured.

### **Working at Height**

Use appropriate access equipment such as ladders or a working platform if it is necessary to work at height to perform maintenance tasks on the machine. If you do not use suitable access equipment there is a risk of falling, resulting in personal injury or death.

## 18 - Operating Safety

### Introduction

#### Training

Make sure that you have had adequate training and that you are confident in your ability to operate the machine safely before you use it. Practice using the machine and its attachments until you are completely familiar with the controls and what they do. With a careful, well trained and experienced operator, your machine is a safe and efficient machine. With an inexperienced or careless operator, it can be dangerous. Do not put your life, or the lives of others, at risk by using the machine irresponsibly. Before you start to work, tell your colleagues what you will be doing and where you will be working. On a busy site, use a signalman.

Before doing any job not covered in this manual, find out the correct procedure. Your local JCB distributor will be glad to advise you.

#### Fuel

Fuel is flammable, keep naked flames away from the fuel system. Stop the engine immediately if a fuel leak is suspected. Do not smoke while refuelling or working on the fuel system. Do not refuel with the engine running. Completely wipe off any spilt fuel which could cause a fire. There could be a fire and injury if you do not follow these precautions.

#### Machine Condition

A defective machine can injure you or others. Do not operate a machine which is defective or has missing parts. Make sure the maintenance procedures in this manual are completed before using the machine.

#### Machine Limits

Operating the machine beyond its design limits can damage the machine, it can also be dangerous. Do not operate the machine outside its limits. Do not try to upgrade the machine performance with unapproved modifications or additional equipment.

#### Engine/Steering Failure

If the engine or steering fails, stop the machine as quickly as possible. Do not operate the machine until the fault has been corrected.

#### Exhaust Gases

Machine exhaust gases can harm and possibly kill you or bystanders if they are inhaled. Do not operate the machine in closed spaces without making sure there is good ventilation. If possible, install an exhaust extractor. If you begin to feel drowsy, stop the machine at once and get into fresh air.

#### Worksites

Worksites can be hazardous. Examine the site before working on it. You could be killed or injured if the ground gives way under your machine or if piled material collapses onto it. Check for potholes and hidden debris, logs, ironwork etc. Any of these could cause you to lose control of your machine. Check for utilities such as electric cables (overhead and underground), gas and water pipes etc. Mark the positions of the underground cables and pipes. Make sure that you have enough clearance beneath overhead cables and structures.

#### Communications

Bad communications can cause accidents. Keep people around you informed of what you will be doing. If you will be working with other people, make sure any hand signals that may be used are understood by everybody. Worksites can be noisy, do not rely on spoken commands.

#### Parking

An incorrectly parked machine can move without an operator. Follow the instructions in the Operator's Manual to park the machine correctly.

#### Banks and Trenches

Banked material and trenches can collapse. Do not work or drive too close to banks and trenches where there is danger of collapse.

#### Safety Barriers

Unguarded machines in public places can be dangerous. In public places, or where your visibility is reduced, place barriers around the work area to keep people away.

#### Sparks

Explosions and fire can be caused by sparks from the exhaust or the electrical system. Do not use the machine in closed areas where there is flammable material, vapour or dust.

#### Hazardous Atmospheres

This machine is designed for use in normal outdoor atmospheric conditions. It must not be used in an enclosed area without adequate ventilation. Do not use the machine in a potentially explosive atmosphere, i.e. combustible vapours, gas or dust, without first consulting your JCB dealer.

#### Regulations

Obey all laws, worksite and local regulations which affect you and your machine.

### **Electrical Power Cables**

You could be electrocuted or badly burned if you get the machine or its attachments too close to electrical power cables.

You are strongly advised to make sure that the safety arrangements on site comply with the local laws and regulations concerning work near electric power lines.

Before you start using the machine, check with your electricity supplier if there are any buried power cables on the site.

There is a minimum clearance required for working beneath overhead power cables. You must obtain details from your local electricity supplier.

### **Working Platform**

Using the machine as a working platform is hazardous. You can fall off and be killed or injured. Never use the machine as a working platform unless with approved man-basket or man-crate (if applicable).

### **Machine Safety**

Stop work at once if a fault develops. Abnormal sounds and smells can be signs of trouble. Examine and repair before resuming work.

### **Hot Components**

Touching hot surfaces can burn skin. The engine and machine components will be hot after the unit has been running. Allow the engine and components to cool before servicing the unit.

### **Travelling at High Speeds**

Travelling at high speeds can cause accidents. Always travel at a safe speed to suit working conditions.

### **Hillsides**

Operating the machine on hillsides can be dangerous if the correct precautions are not taken. Ground conditions can be changed by rain, snow, ice etc. Check the site carefully. When applicable, keep all attachments low to the ground.

### **Visibility**

Accidents can be caused by working in poor visibility. Use your lights to improve visibility. Keep the road lights, windows and mirrors clean.

Do not operate the machine if you cannot see clearly.

Modification of the machine's configuration by the user (e.g. the fitting of large and non-approved attachments) may result in a restriction of the machine visibility.

### **Hands and Feet**

Keep your hands and feet inside the machine.

When using the machine, keep your hands and feet clear of moving parts. Keep your hands and feet within the operator compartment while the vehicle is in motion.

### **Controls**

You or others can be killed or seriously injured if you operate the control levers from outside the machine. Operate the control levers only when you are correctly seated.

### **Passengers**

Passengers in or on the machine can cause accidents. Do not carry passengers.

### **Fires**

If your machine is equipped with a fire extinguisher, make sure it is checked regularly. Keep it in the correct machine location until you need to use it.

Do not use water to put out a machine fire, you could spread an oil fire or get a shock from an electrical fire. Use carbon dioxide, dry chemical or foam extinguishers. Contact your nearest fire department as quickly as possible.

### **Roll Over Protection**

If the machine starts to roll over, you can be crushed if you try to leave the cab. If the machine starts to roll over, do not try and jump from the cab. Stay in the cab, with your seat belt fastened.

### **Confined Areas**

Pay extra attention to proximity hazards when operating in confined areas. Proximity hazards include buildings, traffic and bystanders.

### **Safe Working Loads**

Overloading the machine can damage it and make it unstable. Study the specifications in the Operator's Manual before using the machine.

### **Lightning**

If you are inside the machine during a lightning storm stay in the machine until the storm has passed. If you are outside of the machine during a lightning storm stay away from the machine until the storm has passed. Do not attempt to mount or enter the machine.

If the machine is struck by lightning do not use the machine until it has been checked for damage and malfunction by trained personnel.

## 21 - Worksite Safety

### Introduction

▲ **WARNING** You or others can be killed or seriously injured if you do unfamiliar operations without first practising them. Practise away from the worksite on a clear area. Keep other people away. Do not perform new operations until you are sure you can do them safely.

**WARNING** There could be dangerous materials such as asbestos, poisonous chemicals or other harmful substances buried on the site. If you uncover any containers or you see any signs of toxic waste, stop the machine and advise the site manager immediately.

**WARNING** Before you start using the machine, check with your local gas company if there are any buried gas pipes on the site.

If there are buried gas pipes we recommend that you ask the gas company for any specific advice regarding the way you must work on the site.

Some modern gas pipes cannot be detected by metal detectors, so it is essential that an accurate map of buried gas pipes is obtained before any excavation work commences.

Hand dig trial holes to obtain precise pipe locations. Any cast iron pipes found must be assumed to be gas pipes until contrary evidence is obtained.

Older gas pipes can be damaged by heavy vehicles driving over the ground above them.

Leaking gas is highly explosive.

If a gas leak is suspected, contact the local gas company immediately and warn all personnel on the site. Ban smoking, make sure that all naked lights are extinguished and switch off any engines which may be running.

You are strongly advised to make sure that the safety arrangements on site comply with the local laws and regulations concerning work near buried gas pipes.

**CAUTION** Before you start using the machine, check with your local public water supplier if there are buried pipes and drains on the site. If there are, obtain a map of their locations and follow the advice given by the water supplier.

You are strongly advised to make sure that the safety arrangements on site comply with the local laws and regulations concerning work near buried pipes and drains.

**CAUTION** If you cut through a fibre optic cable, Do not look into the end of it, your eyes could be permanently damaged.

An applicable worksite organisation is required in order to minimise hazards that are caused by restricted visibility. The worksite organisation is a collection of rules and procedures that coordinates the machines and people that work together in the same area. Examples of worksite organisation include:

- Restricted areas
- Controlled patterns of machine movement
- A system of communication.

You and/or your company could be legally liable for any damage you may cause to public utilities. It is your responsibility to make sure that you know the locations of any public utility cables or pipes on the worksite which could be damaged by your machine.



## 24 - Risk Assessment

### Introduction

It is the responsibility of the competent people that plan the work and operate the machine to make a judgement about the safe use of the machine, they must take into account the specific application and conditions of use at the time.

It is essential that a risk assessment of the work to be done is completed and that the operator obeys any safety precautions that the assessment identifies.

If you are unsure of the suitability of the machine for a specific task, contact your JCB dealer who will be pleased to advise you.

The following considerations are intended as suggestions of some of the factors to be taken into account when a risk assessment is made. Other factors may need to be considered.

A good risk assessment depends on the training and experience of the operator. Do not put your life or the lives of others at risk.

### Personnel

- Are all persons who will take part in the operation sufficiently trained, experienced and competent? Are they fit and sufficiently rested? A sick or tired operator is a dangerous operator.
- Is supervision needed? Is the supervisor sufficiently trained and experienced?
- As well as the machine operator, are any assistants or lookouts needed?

### The Machine

- Is it in good working order?
- Have any reported defects been corrected?
- Have the daily checks been carried out?
- Are the tyres still at the correct pressure and in good condition and is there sufficient fuel to complete the job (if applicable)?

### The Load

- How heavy is it? Is it within the capabilities of the machine?
- How bulky is it? The greater the surface area, the more affected it will be by wind speeds.
- Is it an awkward shape? How is the weight distributed? Uneven loads are more difficult to handle.
- Is there a possibility of the load shifting while being moved?

### Loading/Unloading Area

- Is it level? Any slope of more than 2.5% (1 in 40) must be carefully considered.
- Is more than one direction of approach to the load possible? Approaching across the slope must be avoided, if possible.
- Is the ground solid? Will it support the weight of the machine when loaded?
- How rough is the ground? Are there any sharp projections which could cause damage, particularly to the tyres?
- Are there any obstacles or hazards in the area, for example, debris, excavations, manhole covers, power lines?
- Is the space sufficient for safe manoeuvring?
- Are any other machines or persons likely to be in or to enter the area while operations are in progress?

### The Route to be Travelled

- How solid is the ground, will it provide sufficient traction and braking? Soft ground will affect the stability of the machine and this must be taken into account.
- How steep are any slopes, up/down/across? A cross slope is particularly hazardous, is it possible to detour to avoid them?

### Weather

- How windy is it? High wind will adversely affect the stability of a loaded machine, particularly if the load is bulky.
- Is it raining or is rain likely? The ground that was solid and smooth when dry will become uneven and slippery when wet, and it will not give the same conditions for traction, steering or braking.

## 27 - Maintenance Positions

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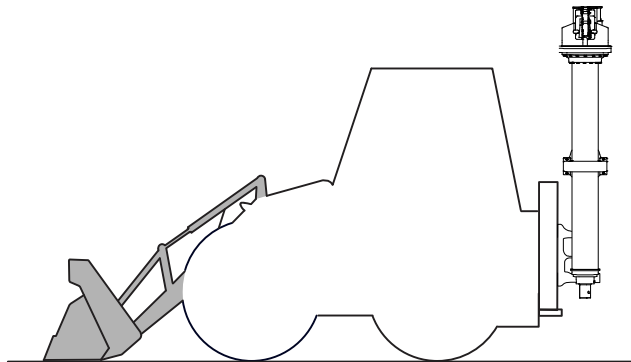
## Introduction

Make the machine safe before you start a maintenance procedure. You can complete most of the maintenance procedures with the lift arm lowered. Unless a maintenance procedure instructs you differently, you must lower the lift arm.

### Lift Arm Lowered

1. Park the machine on level, solid ground.
2. Lower the lift arm.
3. Put the attachment flat on the ground.
4. Stop the engine and remove the ignition key.
5. Disconnect the battery to prevent accidental operation of the engine.
6. If necessary, put chocks against the two sides of the wheels before you get below the machine.

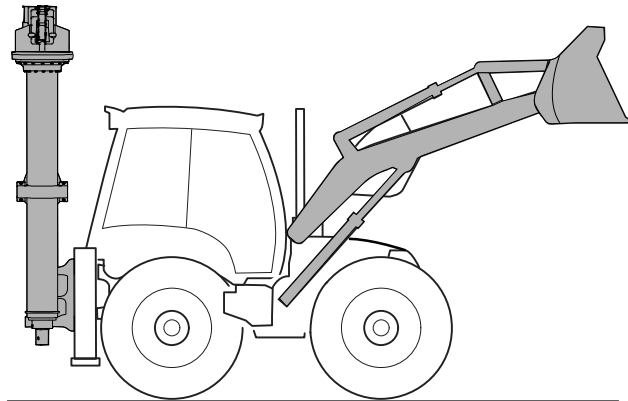
**Figure 2.**



### Lift Arm Raised

If you raise the lift arm to get access for maintenance, you must install the maintenance struts on the lift arm.

**Figure 3.**



**Install the Lift Arm Safety Struts**

Install the lift arm safety struts before you work underneath the raised lift arms.

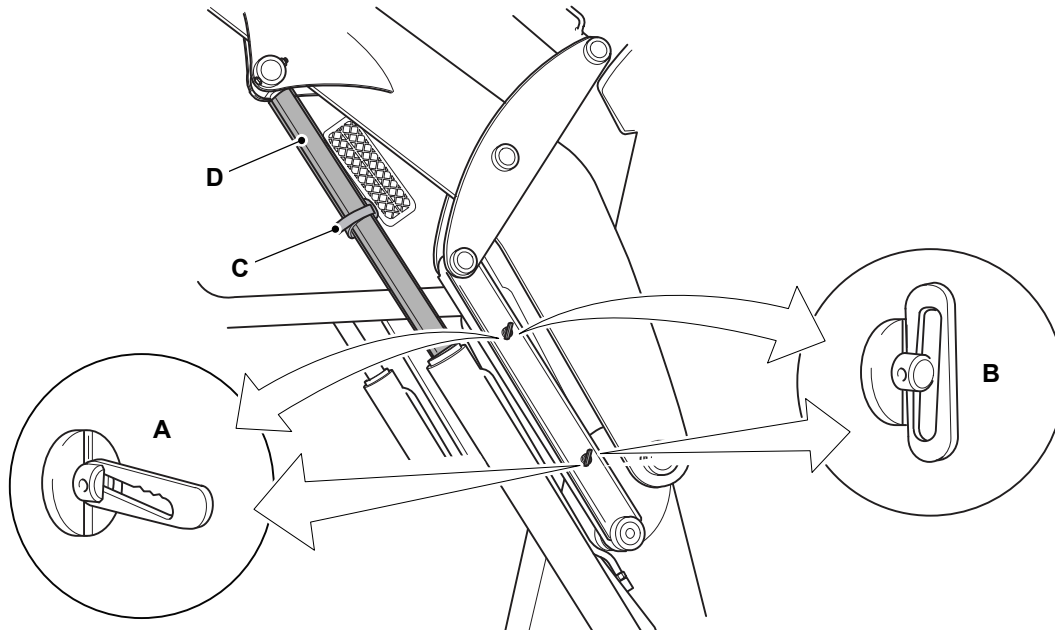
1. Empty the shovel/attachment and raise the lift arms fully.
2. Stop the engine and remove the ignition key.
3. Release the struts.
  - 3.1. Release fastener.
  - 3.2. Remove the struts from its stowage bracket.
4. Install the struts on each side of the lift arm.
  - 4.1. Push strut over the ram piston rod.
  - 4.2. Secure the struts in position with straps.
5. Lower the arm onto the struts.

- 5.1. Start the engine and slowly lower the lift arms onto the safety struts, stop the movement immediately when the weight of the lift arms is supported by the safety struts.

**Remove the Lift Arm Safety Struts**

1. Fully raise the lift arms to take the weight off the safety struts.
2. Stop the engine and remove the ignition key.
3. Remove the struts.
  - 3.1. Loosen the strap.
  - 3.2. Remove the struts from the ram piston rod.
4. Stow the struts.
  - 4.1. Secure the struts in the stowage positions with the fasteners. Refer to Figure 4.

Figure 4.



A Fastener- unlock position  
C Strap

B Fastener- lock position  
D Safety strut (one on each side)